

SHAJEE AFZAL

DATA CENTER & IT INFRASTRUCTURE CANDIDATE

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Open to Relocation | Authorized to work in the U.S. without employer sponsorship

PROFESSIONAL SUMMARY

Technical professional with 10+ years across software delivery, production support, and technology operations. Held technical ownership of a B2B messaging platform processing millions of messages monthly. Hands-on experience with hosting, deployments, backups, and computer hardware/software troubleshooting, complemented by Proxmox and Linux home lab practice and ongoing Correlation One Data Center Technician training.

TECHNICAL SKILLS

Hardware & Virtualization: Proxmox VE installation; virtual machine creation; Windows Server installation; SSD installation; hardware diagnostics, troubleshooting and CPU stress testing (home lab).

Linux & Troubleshooting: Ubuntu; Bash/CLI; file navigation, searching and permissions; ping, curl and grep; application and database troubleshooting; root-cause analysis.

Technical Operations: Website hosting; domain management; deployments; backups; staff computer support; technical documentation; SOP compliance.

Networking Coursework: OSI model; TCP/IP; IPv4 and MAC addressing; DNS; DHCP; Ethernet; switches and routers; network connectivity troubleshooting.

Data Center Coursework: Server hardware; racking and stacking principles; structured copper/fiber cabling; patch panels; cable management; UPS/PDU; A/B redundancy; airflow and cooling.

Supporting Technologies: C#, ASP.NET MVC, SQL Server, T-SQL, REST/SOAP APIs, Git/TFS; Solidity.

HOME LAB PROJECTS

- Installed Proxmox VE on a dedicated PC and used its web interface to create and manage virtual machines; configured virtual hardware and installed Windows Server from an ISO.
- Installed additional SSD storage and ran hardware diagnostics and CPU stress testing; use Ubuntu Linux for command-line practice and connectivity troubleshooting.

DATA CENTER TRAINING

Correlation One | Data Center Technician Training, Cohort 10 July 2026 - Present | Expected completion: November 5, 2026

- Coursework covers server/rack hardware, structured cabling, networking, power/cooling, preventive maintenance and electrical safety; Linux exercises include file management, permissions and troubleshooting.

CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

AWS Data Center Foundations | AWS via Coursera | Completed Oct 2026

Adult and Pediatric First Aid/CPR/AED | American Red Cross | Completed Oct 2026

OSHA 30-Hour General Industry Outreach Training | 360training | Completed Sep 2026

Lockout/Tagout (LOTO) Training | 360training | Completed Sep 2026

NFPA 70E Electrical Safety Training | 360training | Completed Sep 2026

Exam preparation: Cisco CCNA (target Jan 2027); CompTIA Security+ (SY0-701)

PROFESSIONAL EXPERIENCE

Warehouse Associate Oct 2025 - Present Confidential employer | Pennsylvania

- Resolve package exceptions during most of two weekly shifts: investigate damaged, open, leaking or unlabeled packages, repackage eligible items, and route returns or unresolved items for further handling.
- Earned three documented positive behavioral recognitions, including recognition for the team's lowest idle time while delivering a top pick-and-stage rate; repeatedly recognized as fastest picker during shifts.
- Maintain a typical stowing rate above 350 packages per hour; work across picking/staging and unloading while following standard operating procedures (SOPs) and safety requirements.

Technology Lead Nov 2021 - Aug 2025 Kyzotec Pvt Ltd | Karachi, Pakistan

- Personally managed hosting, domains, deployments, backups and staff computer troubleshooting; led 7-8 production staff in a services business serving hundreds of clients.
- Rebuilt missing NFT project work from an older backup after an internal workstation's files were encrypted; regenerated files and metadata and tested the deliverables within 24 hours, meeting the client's announced launch date.
- Owned technical scoping and production delivery across website, design and publishing services; developed Solidity smart contracts during the company's blockchain projects.

Project Manager Jan 2019 - Oct 2021 TeraHz Solutions | Karachi, Pakistan Earlier role: Software Engineer | Jun 2015 - Sep 2016

- Became the sole software developer responsible for a B2B messaging product approximately two months after joining in 2015; developed and supported the same platform across both tenures, at a scale of millions of messages monthly.
- Added more than five reports, administrative activity logs and access controls to give staff visibility into customer spending, message usage and dashboard activity.
- Built CSV/Excel imports supporting up to five custom fields for personalized messages; expanded the platform with MMS, Unicode support and redesigned customer/admin interfaces.

Senior Software Engineer Oct 2016 - Dec 2018 Axact | Karachi, Pakistan

- Led migration of a live design-services platform from ASP.NET Web Forms to MVC for approximately 200 employees, covering orders, assignments, approvals, client revisions and final delivery; coordinated with other developers and QA.
- Built and launched an OCR-assisted Japanese auction-sheet translation system with template mapping, side-by-side review and manual corrections before approval; created a mobile app to upload vehicle photos linked to VIN/chassis numbers.

Software Developer Jun 2014 - May 2015 Axact | Karachi, Pakistan

- Built and delivered a security-management application tracking guard duty/leave, equipment, vehicles and assignments across multiple buildings; also developed screens for an internal HR audit system.

EDUCATION

Bachelor of Science in Computer Science | 2010 - 2013 Sir Syed University of Engineering & Technology | Karachi, Pakistan